

Employee Dashboard Experience

After you log in, mySedgwick’s dashboard provides at-a-glance information about your current claims via the **Claims Calendar**, **Activity Stream**, and **Notifications** sections. Additional features allow you to communicate with your claims specialist and learn more about disability and leave of absence benefits.

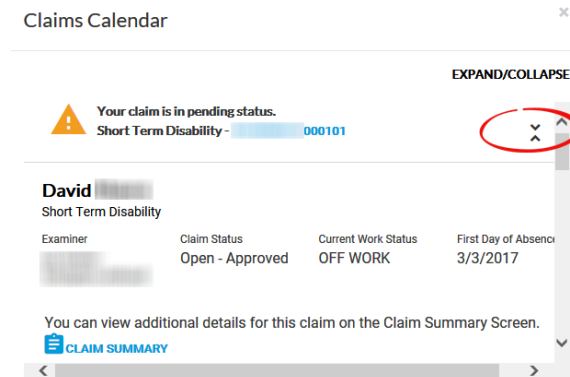
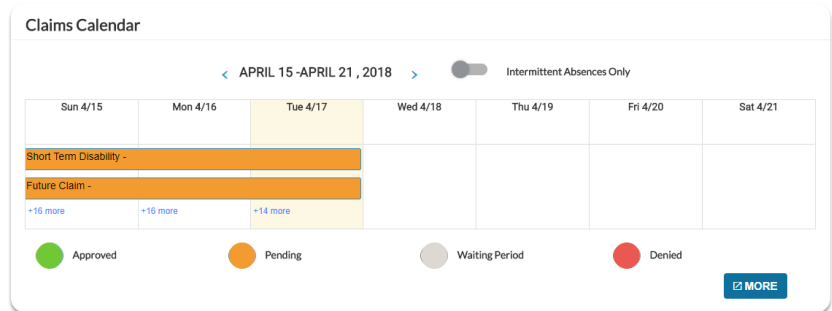
To easily access the features described below, click the menu button ☰ in the upper-left corner. To include closed claims from the **Activity Stream**, **Communication Center**, and **Claims Calendar** sections, select the **Include Closed Claims** check box at the top of the dashboard.



To explore a section in depth, click [MORE](#). To return to this dashboard, click **Home** at the top of the page.

Claims Calendar

The **Claims Calendar** section shows your absences and their statuses in a weekly view. Click [MORE](#) to see a monthly view of your absences.




You can also filter a calendar to display only intermittent absences.




Click an absence on the calendar to view its status and see the related claim number. Click  under the **EXPAND/COLLAPSE** heading to view additional claim information, and click  to hide it.

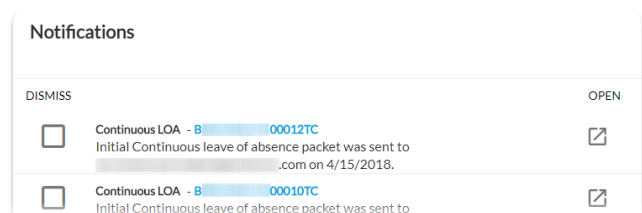
Click a blue claim number to view details for that claim.

Notifications

This section displays updates and important events regarding your claims. Click **Open**  to view additional information about a notification. Click  **EXPAND** to view additional claim information, and click  **COLLAPSE** to hide it.

Check the **Dismiss** box beside one or more notifications and click  **UPDATE** to remove them from view.

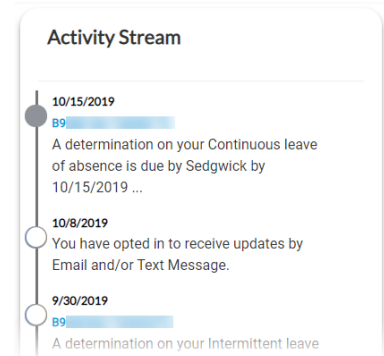
Click a blue claim number to view details for that claim.



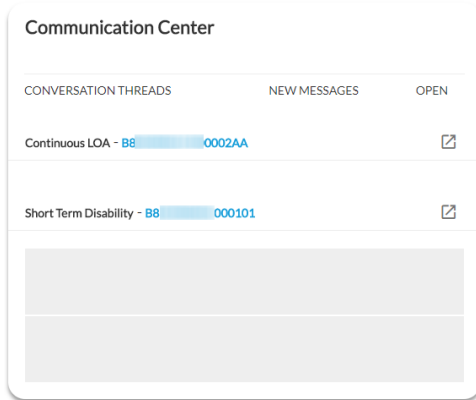
Activity Stream

The **Activity Stream** shows you all milestone dates for your claim(s), with the most recent activity listed first. Click [MORE](#) to open the Activity Stream page, from which you can enlarge an event node to see more detail by clicking the plus sign (+) to the left. If you are required to provide information for a claim, you can enter or upload it from this page.



Click a blue claim number to view details for that claim.



Communication Center





The **Communication Center** enables you to communicate directly with your specialist through mySedgwick. Click **Open** to start a conversation thread. Type your question or message to the examiner in the text box at the bottom of the section. Responses are typically available in the **Communication Center** within one business day.

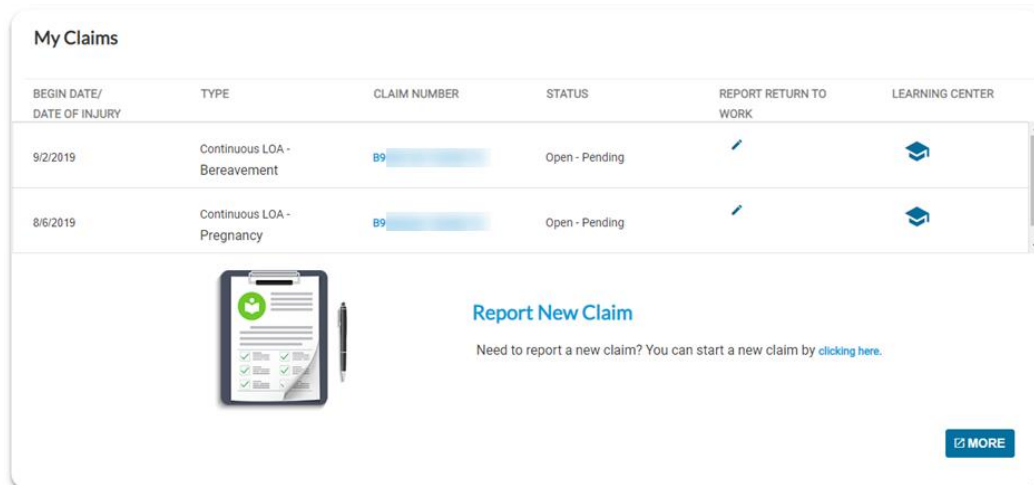
Click  to view additional claim information and click  to hide it.

Click a blue claim number to view details for that claim.

My Claims

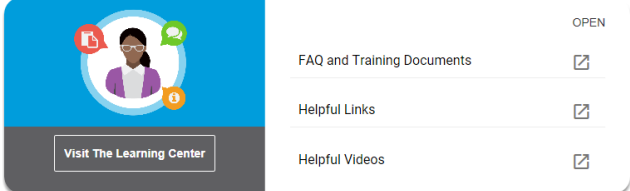
The My Claims section lists all open claims and any that closed within the past 24 months.

Click a blue claim number to view details for that claim, the pencil  to report your return to work date (if available), or the cap  to visit the Learning Center. You can also click the graphic at the bottom to report a new claim, when available.



Learning Center

The **Learning Center** is a document library offering information to assist and educate you throughout the claims process. Click **Visit The Learning Center** to read about short-term disability and FMLA leave. You can also access additional information and helpful links from this section.

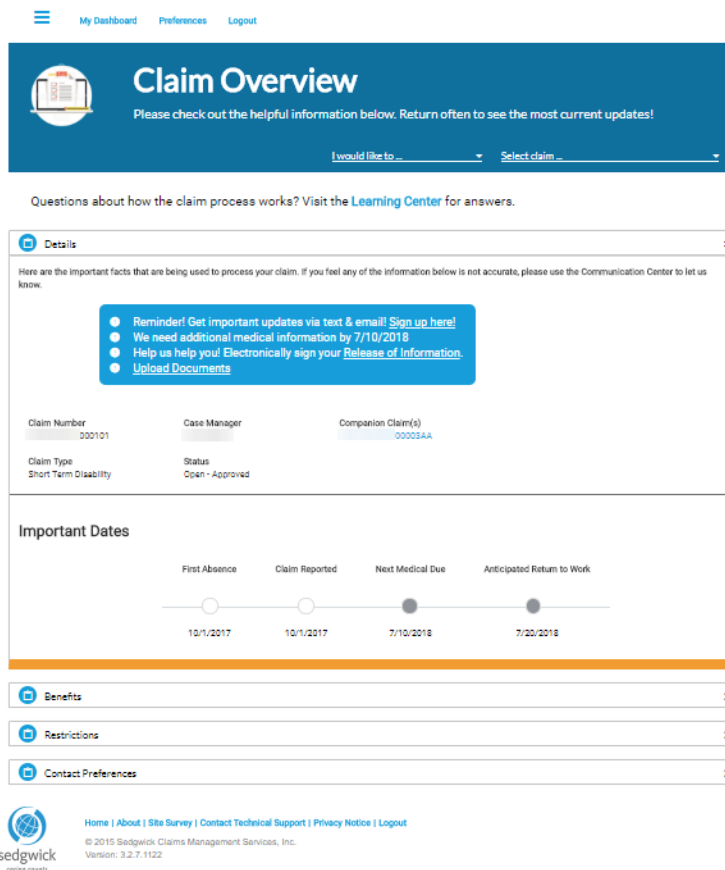


The screenshot shows a user interface for the Learning Center. On the left is a blue card with a circular profile picture of a woman and icons for a document, a speech bubble, and a play button. Below the card is a button labeled "Visit The Learning Center". To the right is a white panel with a list of links, each with an external link icon and the word "OPEN" in the top right corner.



	OPEN
FAQ and Training Documents	↗
Helpful Links	↗
Helpful Videos	↗

Claim Overview

The Claim Overview page contains all the information relevant to a claim. You can open this page by clicking any blue claim number on your dashboard or My Claims page.



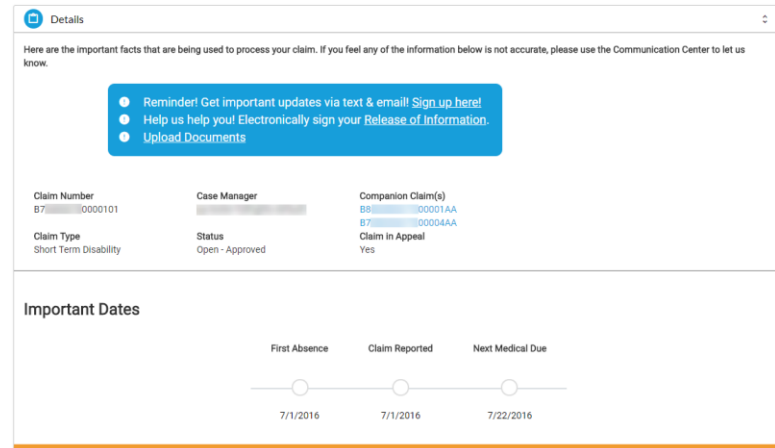
The following helpful features are available on the Claim Overview page:

<p>I would like to...</p>	<p>Click this option in the page header to choose from additional tools. The list varies by type of claim and your role (as an employee or manager) but may include the following:</p> <ul style="list-style-type: none"> • Return to Search Results (managers only) • View Documents and Forms • Upload Documents
<p>Select Claim</p>	<p>Click this option in the page header if you have multiple claims and would like to view another claim's details.</p>
	<p>Expand to view additional details.</p>
	<p>Collapse to hide additional details.</p>

The Claim Overview page provides the following sections (which vary by claim type as indicated):

Details

The **Details** section, shown here, provides basic information about your claim, including a time line of important dates. Reminders and links to useful tools and features may also appear at the top of this section.



Benefits

This section provides information about your disability claim's work status changes and benefit plan details. Up to four records are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.

Payments

The **Payments** section lists recent or upcoming disability benefit payments issued to you. Up to four payments are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.

Note: This section is not displayed if the claim has no existing or future payments or if your employer requested this information not be displayed.

Restrictions

The **Restrictions** section for disability claims displays work restrictions the employee is under (if applicable) and the dates to which the restrictions apply. Up to four restrictions are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.

Note: This section is not displayed if the claim has no existing restrictions.

Certifications

This section provides information about medical certification applicable to the leave claim. Up to four certifications are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.

Leave Balance

The **Leave Balance** section, shown here, lists any leave policies applicable to the current leave claim, as well as the amount of time used for each policy. Up to four policies are displayed on this screen; if more are available for the claim, click **MORE** to display them in a pop-up pane.

Work Schedule

The **Work Schedule** section for leave claims displays your most recent work schedule (i.e., number of hours scheduled to work per day). Multiple work weeks may be available depending on your schedule.

Contact Preferences

This section lists your contact information, including your address, home phone, mobile number, and email address. You can edit this information and also indicate whether you would like to receive emails and text messages about your claim.

Note: Contact Preferences is not displayed to managers viewing your claim.

